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CITY OF DREAMS MANILA EMPLOYEES WON ASIA'S ROOMS HOTELIER OF THE YEAR & UNSUNG HERO OF THE YEAR AT THE 2017 BMW HOTELIER AWARDS

December 19, 2017 – Two personnel of luxury integrated resort City of Dreams Manila bested their peers in the Asian region at the recently concluded 2017 BMW Hotelier Awards in Studio City, Macau. Director of Housekeeping Judith Matubis and Emergency Response Team Supervisor Michael Lumbres were named as Asia's Rooms Hotelier of the Year and Asia's Unsung Hero of the Year, respectively. They were among the 24 winners in the two awards categories for Greater China and Asia.

Judith was recognized for her more than four decades of innovative contribution to housekeeping as a vital component of hotel operations. A seasoned hotelier, Judith began her journey in 1972, and has since led the housekeeping team of various 5-star hotels in the Philippines, China, Thailand, Myanmar, and Taiwan. In her current role at City of Dreams Manila, she is often referred to as 'the mother of Housekeeping' for her maternal care and mentorship of the team members.

Ensuring guests' safety and security on property is a prime most concern of hotels and integrated resorts operating twenty-four hours a day. A supervisor at City of Dreams Manila's Emergency Response and Preparedness unit of the Security Department, and one of the pioneer First Aid & Safety Officers, Michael helps safeguards guests' welfare. He also went the extra mile and volunteered as a member of City Of Dreams Manila's Firefighting team. With his active participation, the resort's firefighting team won the 9th National Hotel Fire Brigade Competition, amongst other awards.

"The recognition for Judith and Michael is a testament to their passion and exceptional diligence to ensure that our guests' comfort and well-being are given paramount importance. On behalf of our more than 5,600 team members, we are truly proud of them both. As pioneers in their respective fields in housekeeping and emergency response at City of Dreams, they have set a new standard for others to emulate," City of Dreams Manila Property President Geoff Andres stated, underscoring their valuable contributions in integrated resort operations and in the promotion of tourism in the country and in the region.

The 2017 BMW Hotelier Awards had more than 500 applications from over 70 different brands across 14 different countries vying for the Asia and Greater China categories. Winners of each category were decided by the expert judging panel through a two-round process and based on a combination of facts presented in the applications, interviews, and testimonials.



The award winners were presented with their prestigious trophies by one of the six judges alongside a representative from the partnering companies. This year's partners included BMW, Nespresso for the third year running, Lucaris, Pernod Ricard, Sutherland, Bernardaud and Cathay Pacific & Cathay Dragon.

The judging panel was comprised of experts who, between them, hold a significant amount of industry specific skills and knowledge. Those judges were: Yona He, Senior Vice President, Asia Pacific region of Forbes Travel Guide; Dai Bin, President of China Tourism Academy & Director of National Tourism Data Center; Alison Gilmore, Portfolio Director, International Luxury Travel Market (ILTM), Worldwide; Dr. Sacha Stöcklin, Campus Director, Les Roches Jinjiang, Shanghai & Managing Director, Cicas; Zita Ong, Board Member, Edipresse Media Asia; and Simon Kahn, Chief Marketing Officer, Asia Pacific – Google.

Now on its fourth year, the BMW Hotelier Awards celebrate the most talented and hardworking professionals who breathe life into a hotel and inspire the younger generation to join the hospitality industry. The BMW Hotelier Awards announced that in 2018, two separate award ceremonies will be held: The Hotelier Awards Asia in May in Singapore and The Hotelier Awards Greater China in November in Mainland China.

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About City of Dreams Manila

The luxury integrated casino resort City of Dreams Manila marks the formal entry of Melco Resorts & Entertainment Limited into the fast-growing and dynamic tourism industry in the Philippines. Officially opened in February 2015, City of Dreams Manila is operated by Melco Resorts Leisure (PHP) Corporation, a subsidiary of Melco Resorts and Entertainment (Philippines) Corporation.

The dynamic and innovative resort complex, located on an approximately 6.2-hectare site at the gateway to Entertainment City, includes the ultimate in entertainment, hotel, retail and dining and lifestyle experiences with aggregated gaming space, including VIP and massmarket gaming facilities with 289 gaming tables, 1,620 slot machines and 176 electronic table games.

The integrated resort features three luxury hotel brands: Crown, Nobu and Hyatt, more than 20 impressive restaurants and bars ,and distinctive entertainment venues, namely: the family entertainment center DreamPlay, the world's first DreamWorks-themed interactive play space; CenterPlay, a live performance central lounge inside the casino; KTV at City of Dreams Manila, Chaos night club, and the Pangaea ultra-gaming lounge, all three situated at the Fortune Egg, an iconic landmark at the Manila Bay area, with its architecturally-unique structure and creative exterior lighting design.



City of Dreams Manila delivers an unparalleled entertainment and hospitality experience to the Philippines and is playing a key role in strengthening the depth and diversity of Manila's leisure, business and tourism offering, enhancing its growing position as one of Asia's premier leisure destinations. It has been developed to specifically meet the needs of the large, rapidly growing and increasingly diverse audience of leisure and entertainment seekers both in the Philippines and those visiting Manila from across the Asia region and around the world.

About Melco Resorts and Entertainment (Philippines) Corporation

Integrated casino developer Melco Resorts and Entertainment (Philippines) Corporation is a company listed on the Philippine Stock Exchange with trading symbol of "MRP". It is a subsidiary of Melco Resorts & Entertainment Limited (NASDAQ:"MLCO"), the developer, owner and operator of casino gaming and entertainment casino resort facilities in Asia. It developed City of Dreams Manila, which is managed and operated by Melco Resorts Leisure (PHP) Corporation.

For more information about Melco Resorts and Entertainment (Philippines) Corporation, please visit: www.melco-resorts-philippines.com.

For media enquiry, please contact:

Charisse Chuidian

Vice President, Public Relations

Tel: +63 2 691 8819

Email: CharisseChuidian@cod-manila.com

Romina Gervacio

Director, Public Relations

Tel: +63 2 691 8818

or mobile +63 917 8519878

Email: RominaGervacio@cod-manila.com